



NETOP™

Live COMMUNICATOR™

Secure Unified Communication

Netop Live Communicator is a highly secure solution for online collaboration and communication regardless of whether you have offices across the hall, across town, or around the world. A robust, yet easy to use tool, Netop Live Communicator eliminates both the technical and geographic boundaries to real-time enterprise collaboration.

Talk

Robust audio and video facilities and instant messaging wrapped in an easy to use interface. Use the contact list to see who is available and begin a real time chat with one click. High quality VoIP allows users to be heard and seen. With a click of a button you have an interactive meeting.

Chat

Have a real time chat with anyone available, including multiple parties. Check your contact list to see who is available and who is not. All interactions are automatically logged and archived for compliance and audit purposes.

Share

Session participants can share desktops, applications and files securely or co-browse the Internet. Share and collaborate on sales or marketing presentations and analyst presentations. Hold meetings remotely and instantly as well as employee and customer training.

Conference

Set up a Web conference on-the-fly for any number of participants. High quality multipoint video and integrated VoIP allows up to 10 users to be seen and heard. All conferences are logged so you always have a record.

BENEFITS

- Simple, personal and secure
- Increase employee productivity
- Encourage online collaboration
- Reduce travel activities
- Reduce costs
- Optimize efficiency
- Maximize online training
- Increase online sales
- Apply expertise "on demand"
- Ensure security

"Netop Live is the only product available in the market that offers the highest security standards with its collaborative communication solutions."

THOMAS DE SILVA JOSEFSON, DEBITEL

FEATURES

Meet with colleagues and partners

Set up Web meetings on-the-fly for any number of participants. Co-browse the Internet and share voice, video, documents, applications or desktops in real time.

Talk, communicate and innovate

Talk and communicate using audio, video, file sharing, and instant messaging via an easy to use interface. High quality Voice over IP allows multiple users to be heard.

Hold conferences and collaborate

Participate in conferences where participants see and hear each other in multi-party calls. Make presentations, access documents and share desktops in real time.

Share information and ideas

Share desktops, applications and files securely with session participants. All interactions are automatically logged and archived for compliance and audit purposes.

Chat in real time, anywhere

“Chat” with multiple parties using text, audio or video. Realize the power of real time collaboration both inside and outside of your organization.

Security and compliance assured

Netop Live Communicator is built upon our ‘certified secure’ platform. All interactions are safeguarded with a high level of encryption to safeguard confidential communications inside and outside of your organization.



Security and compliance

Our products are designed with leading edge technology and built to meet the security and compliance needs of the most heavily regulated industries.



- SSL encrypted, preventing unauthorized data access
- “Secure-certified” by one of the world’s leading management consulting firms
- Resident behind your firewall or in a hosted environment at our secure data center
- Automated logging and archiving of all interactions
- Username and password access

NETOP LIVE COMMUNICATOR REQUIREMENTS

Recommended hardware (minimum):

- Chat only: Pentium III 1 GHz PC with minimum 256 MB RAM
- Advanced multimedia functionality: Pentium4 1.6 GHz multimedia PC with minimum 512 MB RAM
- Headset or speaker and microphone combination
- Web camera recommended: Logitech Fusion
- Tested alternatives: Creative, Phillips

and Intel USB

- Recommended microphone/speakers and headset: Any headset that can be connected to a pc (typically mini-jack connection) may be used, we recommend headsets with noise and echo cancellation

Recommended software:

- Microsoft Windows XP service pack 2 or Vista service pack 1

- Outlook 2007 (for Outlook integration)

Port requirements:

- 443: Call inquiries + call transfer (internal)
- 443: PIC connection (internal)
- Port 443: SSL Secure Connection Port HTTPS (external / internal)



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