



NETOP™ WebConnect™

Internet-Based Secure Remote Access

Modification Notes

Product/version/build:

Connection Manager 1.8 (2011238)

Shipping date:

9th September 2011

Introduction

These modification notes contain information relating to a maintenance release of Netop WebConnect 1.8 and include changes to the Connection Manager application only.

This release is free to customers who already have a valid version 1.8 license key. To read more about what's new in Netop WebConnect 1.8, please refer to the Release Notes on www.netop.com

If you have questions about your license or wish to purchase an upgrade to Netop WebConnect 1.8, please contact [Netop Customer Service](#) or your local [Netop Partner](#) for more information.

Communication

Multiple WebConnect sessions

This release now supports the ability for the Netop Remote Control Guest and Guest Ex modules to have multiple support sessions when using a WebConnect service and is no longer restricted to a single session.

The number of simultaneous sessions possible is dependent on the number of Connection Servers available within the WebConnect environment as each additional session will be directed through a different Connection Server. For example, if you use 3 Connection Servers, the Guest Ex can have up to 3 simultaneous sessions with different Hosts.

This now offers more flexibility for busy support environments where multiple support sessions need to be running at the same time, i.e. file transfer with one Host whilst remote controlling a different Host.

The hosted WebConnect services provided by Netop have already been updated, however customers are recommended to update their Netop Remote Control and Netop OnDemand applications to the latest releases. Please visit www.netop.com or contact your Netop Partner for more information.