

NetOp Mobile & Embedded



Release notes – version 9.1

Danware is proud to introduce NetOp Mobile & Embedded version 9.1 Guest. This product is aimed at devices like Mobile phones, PDAs, Pocket PCs, SmartPhones, kiosks, production machinery etc.

Guest Features

Microsoft Windows CE Guest

This module runs on Windows Mobile and Windows CE embedded operating systems and allows various remote control types of computers running NetOp Remote Control Host or NetOp Mobile & Embedded Host. It can be used to access workstations and servers in order to help users or maintain computers.

The configuration of the Guest can be done using an external configuration editor launched from a Windows desktop computer connected via the MS ActiveSync application. Some configuration can also be done in the Guest module itself.

Platforms and processors

Windows Mobile 6 Classic, Professional
Windows Mobile 5 Pocket PC, Pocket PC Phone Edition
Windows Pocket PC 2003, 2003SE

ARM compatible processors

Other platforms and processors will be supported on special request.

Features

Installation

The installation can be prepared on the desktop computer even while the device to install on is not cradled.

Communication

The protocols UDP and TCP including HTTP encapsulation are supported.

Remote Control

Enables the user to see and work on a remote Host computer using the NetOp Guest computer's virtual or physical keyboard and pointing device.

Text Chat

Text chat allows the user to communicate in text mode with the Host user and/or other Guest users connected to the same Host computer.

File transfer

Full functioning split screen file manager with advanced features like copy, move, sync, clone, crash recovery and delta transfer supported.

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Remote Management

The Guest can start a remote management session with a Host in order to control services, registry, tasks, event logs, shares and system state.

Inventory

The inventory scanning capability allows the Guest to collect hardware and software information and compile an inventory list from a remote Host.

Message

The Guest user can compose a message and post it on the Host computer screen.

Run Program

The Guest user may send a command to the Host in order to launch a program.

System Command

The Guest user may send commands to the Host in order to log off, restart computer, shut down etc.

History List

A history list with information about previous connections is maintained for Guest user convenience.

Security

All communication can be protected by using the strongest available encryption methods.

NetOp Name Service

The Guest supports the use of NetOp Name Server for NetOp Host name resolution.

Kiosk Mode

The Guest supports "Kiosk mode":

- **Auto reconnect**
In case of an unintended disconnect or the other end disconnects, the Guest can attempt to reconnect automatically. The user can select one of the following options:
 - Always
 - Only if Host disconnected
 - Only at abnormal disconnect
 - Never
- **Auto Take Control**
The Guest can automatically withdraw keyboard and mouse control from another Guest computer by tapping the touch screen, clicking the mouse or using the keyboard.
- **Connection attempts**
The Guest can control the number of retries used to connect (default = 1). 0 means indefinitely.
- **Disconnect password**
Optional password to prevent the Guest user from closing the connection.
- **Switch to window mode password**
Optional password to prevent the Guest user leaving full screen mode.

Known Errors

- Scroll bar visibility may not always be in sync with the relevant menu setting (47662).
- When zoomed in and hot spot selected the hot spot at south is missing in landscape mode (47661).
- Remote Management may sometimes fail on WM6 powered devices.