

Netop Asset Control



Release notes – version 1.1

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| Current version | 1.1 |
| Shipping from | 25-03-2009 |
| Latest builds | |
| Netop Asset Manager | 2009.84 |
| Netop Asset Agent | 2009.84 |

Introduction:

Netop is pleased to introduce a new update of our IT Asset Management solution - Netop Asset Control. This minor version release introduces Windows x64 support for the Manager and Agent components and also addresses a number of known technical issues.

As a minor release, customers with an existing license for version 1.0 can download and install this update using their existing serial numbers.

Platform:

- **Windows x64 support** – the Manager and Agent modules now support 64-bit Windows operating systems including Windows XP, Windows Vista, Windows Server 2003 and 2008

This release fixes the following issues:

- It is now possible to install the Agent service and scan a Windows Domain Controller (DE191)
- There was an error when retrieving Product details when the Agent was executed on a Windows Vista machine. This could result in problems when trying to populate installed applications from the Programs and Features section in Control Panel (DE325)
- The wrong user details were used according to the scan log files. This could result in incorrect details being sent to the database for the ScanUser and ScanUserFullName properties (DE326)
- Once the Agent was installed as a service, it was not possible to run a manual scan, i.e. direct from the command line (DE336)

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- The Agent service would shut down if the output folder could not be reached for some reason and would only reconnect following a reboot or manually restart of the Agent service. The service will now try and reach the output folder every 5 minutes without shutting down (DE324)
- In the Remote Scan results window on the Manager, the first machine scanned would not show the correct MAC address format. This would sometimes appear if the scan was initiated through the Remote Scan context menu (DE1009)
- When creating a new license in the Manager, the options in the E-mail notification tab would not be accessible (DE1013)
- In some situations, errors would occur when trying to expand the available options in the 'Software not used' report (DE1027)
- On slower machines, when switching between nodes in the Manager and then switching to the Computers node would sometimes produce an error, 'No content is available when no items are selected' (DE1038)
- In some situations, it was not possible to use the scroll buttons when in the Print Layout mode under the License Compliance report (DE1042)
- When defining a new license type using the Per Windows installation count method, an 'Unhandled exception' error would occur (DE1075)
- Using Windows XP, the Agent MSI installation would sometimes be unsuccessful even though the correct output folder was selected. The log file for the Agent would actually show, 'The output location is not specified' (DE1079)
- Using Windows Vista, the Agent MSI installation could produce an error in the Agent log file, 'The installer has encountered an unexpected error. The error code is 2869'. This could appear even though the installation process appeared to be successful (DE1082)
- Build number formats have been synchronized for both the Manager and Agent components
- When customizing column views within any node (Computers, Products, License Management, etc), the settings were not saved when the Manager was closed down (DE180)